

LSEG WORKSPACE

DESKTOP AND WEB COMPARISON

The table below highlights the main differences between accessing LSEG® Workspace through the desktop or through a web browser, comparing system requirements and application features.

Requirements	Desktop access	Web access
GRAPHICS		
Screen resolution	1280 x 1024	1024 x 768
INTERNALS		
Platform	ElectronJS ¹	HTML5 web application
Frontend	HTML5 UI	
Backend	Cloud and on-premise	
INSTALLATION		
Link to installer	The landing page, below, contains a link to the installer ² : https://workspace.refinitiv.com	No installation required. Workspace Web access is available through the following URL: https://workspace.refinitiv.com/web
MAINTENANCE AND UPDATES		
Workspace	The platform updates automatically. Updates can also be managed manually.	Platform is updated automatically, without affecting user operations.
Browser	Underlying browser (chromium) is updated together with updates to the ElectronJS	Maintained versions of the Google Chrome™ and Microsoft® Edge browsers, and Apple® Safari® on supported macOS® versions only
OFFICE AND DATA API		
Workspace add-in	Microsoft Excel® COM add-in, requires installation	
Workspace 365 add-in	Primarily designed for Workspace Web access, the Workspace 365 add-in is available from Microsoft AppSource®. However, it has less functionality when compared with the COM Add-in.	
Data API	Desktop Data API is available, including Eikon Data API for Python	Data Platform Typescript Library is available
3RD PARTY INTEGRATIONS		
Side-by-Side (SxS)	Desktop SxS API is available	Web SxS API is available
AppStudio	●	●
AUTHENTICATION		
Authentication	●	●

¹ <https://www.electronjs.org/>

² This page also contains a link to Workspace Web access



Requirements	Desktop access	Web access
Exclusive Sign-On (ESO) support for Office	Workspace desktop access can run simultaneously with certain Office add-ins ³	User needs to install a browser extension ⁴ to run Workspace Web access with certain Office add-ins ³
SSO Support	●	●
COLLABORATION		
Screen Capture and Send screenshot capability	●	
Send by email	●	News only
Messenger	●	
DATA ACCESS		
Streaming data limits	<ul style="list-style-type: none"> – 2500 RICs⁵ for Hosted environment – No limit for Customer Managed environment 	1000 RICs per browser tab
OTHER CAPABILITIES		
Tiles - Advanced market monitoring (traditionally trading) workflows with floating windows and search bar	●	
Notifications	●	
Launcher	●	
Deep links	●	●

³ For desktop access, currently Excel, Word, and PowerPoint®. For web access, currently, Excel and Word.

⁴ A browser extension is currently available for Google Chrome only. Support for Microsoft Edge will be provided in a future release.

⁵ You can submit a request to your account manager to have this raised to 5000.